

## WITHDRAWAL FROM THE CONTRACT

(fill in and send this form only if you wish to withdraw from the contract)

To whom: **Escape online s. r. o., Boženy Němcovej 2643 093 01 Vranov nad Topľou, ID 53 467 159, e-mail: [info@escapeonline.sk](mailto:info@escapeonline.sk)**

I hereby declare that I am withdrawing from the contract for the following goods: .....

.....  
.....  
.....  
.....

Date of order / date of receipt: .....

Proof of purchase No.: .....

Name and surname of the consumer .....

Consumer address .....

Consumer's signature (only if this form is submitted in paper form) .....

Date .....

### INSTRUCTIONS ON THE APPLICATION OF THE CONSUMER'S RIGHT OF WITHDRAWAL THE RIGHT OF WITHDRAWAL.

1. You have the right to withdraw from this contract without giving a reason within 14 days.
2. The period for withdrawal from the contract expires after 14 days from the day when you or a third party designated by you take over the product.
3. When exercising the right to withdraw from the contract, inform us on your decision to withdraw from this contract by a clear statement (for example, by a postal letter or e - mail requesting a read receipt) to: [info@escapeonline.sk](mailto:info@escapeonline.sk). You can also use this sample withdrawal form for this purpose.
4. The withdrawal period is maintained if you send a notice of exercise of the right of withdrawal before the withdrawal period expires.

### CONSEQUENCES OF WITHDRAWAL

1. We will refund all payments you have made in connection with the conclusion of the contract, in particular the purchase price, including the cost of delivering the product to you, upon withdrawal from the contract. This does not apply to additional costs if you have chosen a delivery method other than the cheapest standard delivery method we offer. Payments will be refunded without undue delay, no later than 14 days from the date we receive your notice of withdrawal from this contract. 2. Payment will be made in the same manner as you used for your payment, unless you have explicitly agreed to another payment method, without charging any additional fees.
2. Payment for the purchased product will be paid to you upon delivery of the returned product back to our address or upon presentation of a document proving the return of the product, whichever occurs first.